



Privacy Statement

Material Handling Systems, Inc. and other members of MHS Global (hereinafter: 'MHS') respect the privacy of its customers, employees and visitors. This statement is intended to inform you about MHS's policies and practices regarding personal data that is obtained via an offline request for information, contact or via one of the MHS websites (hereinafter: 'the websites').

Who is responsible for your personal data?

MHS processes personal data of its customers, business relations and users of its websites and services. MHS respects their privacy and ensures that any personal information it receives will be protected and treated confidentially. MHS will continue to strive to process your personal data in accordance with the GDPR (General Data Protection Regulation). You can find the contact information of MHS at the bottom of this privacy statement.

Why does MHS collect your personal data?

MHS collects your personal information for the following purposes:

- To send newsletters and / or advertising folders
- To invite you to activities and / or events (and to send tickets for requested events)
- To contact you (in response to a request for contact or information)
- To inform you about changes to services and products
- To prepare and realize an agreement.
- To call you if it is necessary to carry out services
- To deliver goods and services to you
- To provide service after services and products have been delivered
- To handle job applications
- To comply with the law

What personal data does MHS collect?

MHS collects your personal data, to the extent necessary, for the purposes appointed above or when MHS is obliged to do so on the basis of a statutory duty. MHS can process any

information that can be used to identify you (as a natural) person directly or indirectly, such as your name, contact details and job title.

How does MHS collect your personal data?

Via:

- Direct contact to MHS (Head Office) or a local branch in another country
- An online form on the website
- A job application form
- A website visit (see paragraph “Cookies”)

Cookies

The websites make use of cookies. MHS only uses technical, functional cookies and analytical cookies that do not violate your privacy. A cookie is a small text file that with your first visit to a website is stored on your computer, tablet or smartphone. The used cookies are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. MHS can also do this to optimize the website. By continuing to browse the site, you are agreeing to MHS’s use of cookies. You can unsubscribe from cookies by setting your browser to not save cookies. In addition, you can also delete all previously stored information through your browser settings.

Security cameras

MHS has security cameras on its branches to protect employees, visitors and property. These cameras are clearly visible.

How long does MHS keep the data?

MHS will not store your personal information for longer than is strictly necessary to achieve the purposes for which your data is collected, unless the data must be retained longer for the purposes of compliance with applicable law. If MHS wishes, MHS will ask your permission to keep your data for a longer period.

What are your choices and rights?

When you visit a website of MHS and/or you provide MHS with your information, you agree that MHS processes your personal data for the purposes described above. You have the right to view, correct or delete your personal information. You can send a request for inspection, correction or removal by email to privacy@MHSglobal.com. MHS will as soon as possible but

within four weeks respond to your request by email.

Unsubscribe from newsletter

You have the opportunity to unsubscribe from receiving the newsletter from MHS by using one of the following options:

- By clicking on the “Unsubscribe” link at the bottom of emails that MHS sends out;
- By communicating via a contact form on the website (when available) that you no longer wish to receive the newsletter
- By sending an email to privacy@MHSglobal.com

When you unsubscribe from the newsletter, it may occur that you still receive the communication that was already in production. This is due to the processing time and production schedules.

Security of your personal data

MHS takes the protection of your data seriously and takes appropriate technical and organizational measures to prevent abuse, loss, unauthorized access, disclosure and unwanted modification. If you have the impression that your data is not properly protected or there are indications of abuse, please contact MHS via privacy@MHSglobal.com.

Provision to branches of MHS

In order to provide you with a better service, your personal data may be made available to local branches of the MHS Group, including branches in countries outside the European Economic Area ('EEA'). These branches will use your data solely for the purposes for which it has been provided, e.g. for the performance of an agreement that has been concluded with you or for providing information that you have requested.

Share with third parties

MHS will not provide your personal data to third parties, unless:

- you have given express consent for this purpose
- it is necessary for the implementation of an agreement with you
- it is compulsory or permitted by law
- it is necessary for preventing or combating fraud



With companies that process your data in MHS’s assignment, MHS concludes an agreement to ensure the same level of security and confidentiality of your data. MHS remains responsible for this processing.

Privacy Policy of third parties websites

The websites may contain links or references to third party websites. Please be aware that MHS has no control over these websites and that MHS’s Privacy Policy does not apply to these websites. MHS is not responsible or liable for the Privacy Policy of these websites. MHS recommends that you consult a website’s Privacy Policy whenever you visit the website concerned. If you believe that the links refer to websites engaged in unlawful practices, then please inform MHS of this.

Amendments

MHS may amend this Privacy Policy. If MHS does amend this Privacy Policy, the “Effective Date” at the bottom of this Privacy Policy will be updated. MHS encourages you to review this Privacy Policy often, in any event before you provide personal data to MHS.

Contact

If you have questions regarding the Privacy Policy, please contact MHS at privacy@MHSglobal.com, or send mail to:

MHS
Marketing & Communications
131 Griffin Way
Mt. Washington, KY 40047
USA

Effective Date: 10 February 2020